

# Exhibit M

**Report Title:** HR Case Details  
**Run Date and Time:** 2021-04-15 13:31:24 Central Daylight Time  
**Run by:** Lauren Pierce  
**Table name:** sn\_hr\_core\_case

## HR Case

Number:	HRC2955937	State:	Closed Complete
Transferred from:		Follow up:	
Transferred To:		Unprocessed fax:	false
Opened for:	Susie Hoffman	Priority:	4 - Low
Email Address:		Source:	Phone
Subject person:	Susie Hoffman	Opened:	2021-02-15 15:27:27
Subject person Employee number:	U125185	Opened by:	Monika Adamczyk
Subject person Location:	EWR	HR service:	General HR Services Question
Division:	Inflight	Subservice:	Voluntary Separation Leave (VSL) Program
Assignment group:	HR Operations	Category:	
Assigned to:	Monika Adamczyk	Watch list:	susieinfl@hotmail.com
Parent:		Template:	General HR Services Question
HR profile:	Susie Hoffman	Resolution Code:	Closed Complete
PDF Template:		Resolved Date:	2021-02-15 15:58:37
		Region:	

Short description:

VSL Eligibility for retirees

Description:

Employee called in regards to asking how this VSL program relates to the Early Out lookback that Oscar announced in 2017.

Subject person HR profile VSL: Eligibility:

Subject person HR profile VSL: Work Status (as of 30SEP2020):

Subject person HR profile VSL: Travel Program:

Subject person HR profile VSL: Bridge Eligibility:

Subject person HR profile VSL: Accruing CARP Benefit Service:

Development State:

Release Date:

Resolution Notes:

Impacted User Group:

Select

Roadmap Item:

ServiceNow Release:

Related DT Case (Story, HI Ticket):

Dependencies:

Spend:

\$0.00

uSAW Case number:

Legacy HR Case:

Link to Legacy HR Case:

HTML Submission:

Call back number:

**Comments and Work Notes**

Comments Template:

Work Notes Template:

Additional comments:

Work notes:

2021-02-15 15:58:02 - Monika Adamczyk (Work notes)

Employee called in regards to asking how this VSL program relates to the Early Out lookback that Oscar announced in 2017.

Within the FAQ it states:

How does this program relate to the Early Out lookback that Oscar announced in 2017?

This program is not an early out, which is a financial incentive program that provides cash upon separation. This Program provides paid leave or medical and pass travel enhancements. These types of benefits are excluded from the 2017 policy, which was updated in 2020. For details, please refer to Sunsetting our early out policy.

This is retired employees are not eligible for the VSL.